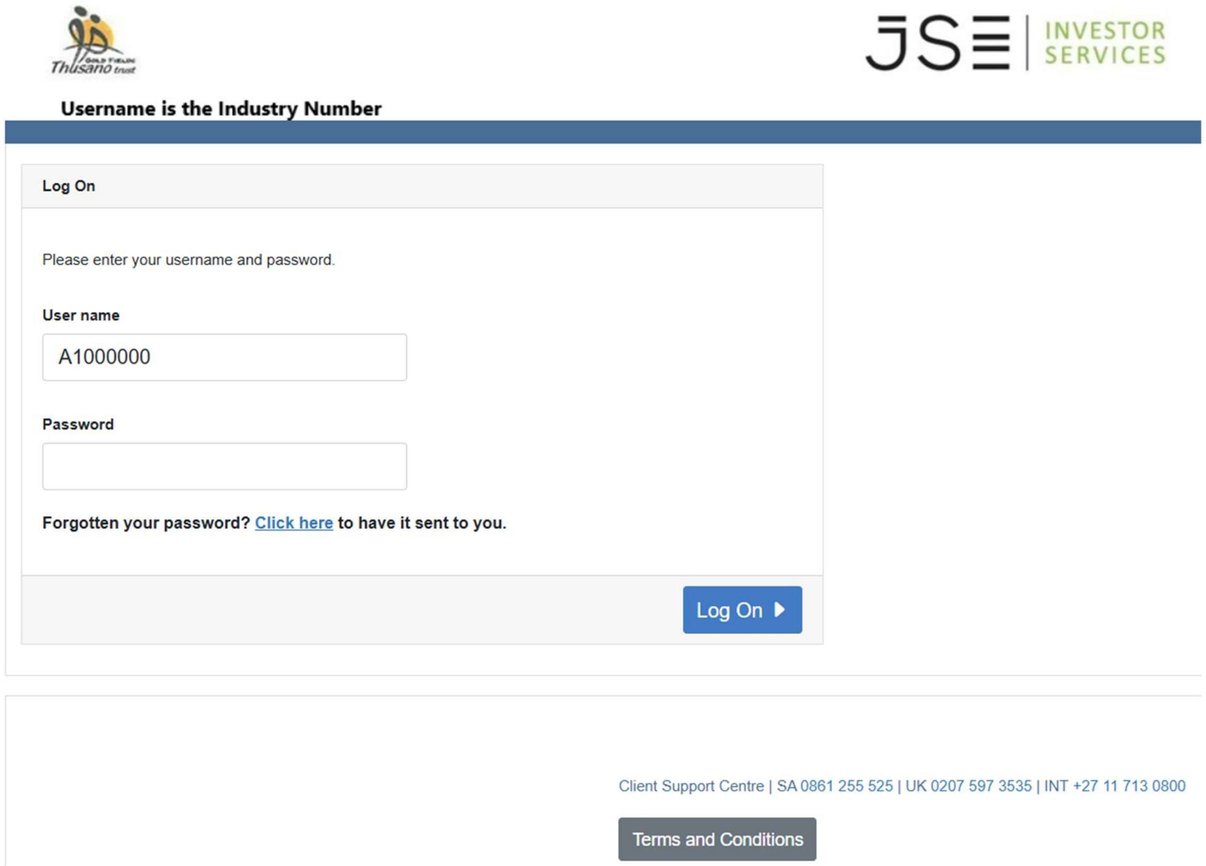
Thusano Trust

ONLINE SERVICES GUIDE – Share Plan Services Participant Website

Contents

LOGGING ON

1. Open your browser and go to https://www.investecss.co.za/Thusano/Account/LogOn



ACCESS THE LOGON PAGE

2. On the Log On page (Figure 1), enter your **Industry Number** in the **User name** field
3. Enter your **Password** and click **Log On**
4. On the Share Plan Rules page (Figure 2), select the "**I acknowledge that I am bound by these rules"** tick box and click **Continue**
5. The elections page will open

To logout again, click the **Logout** tab

NOTE: *After one hour of inactivity, the system will automatically log you out.*

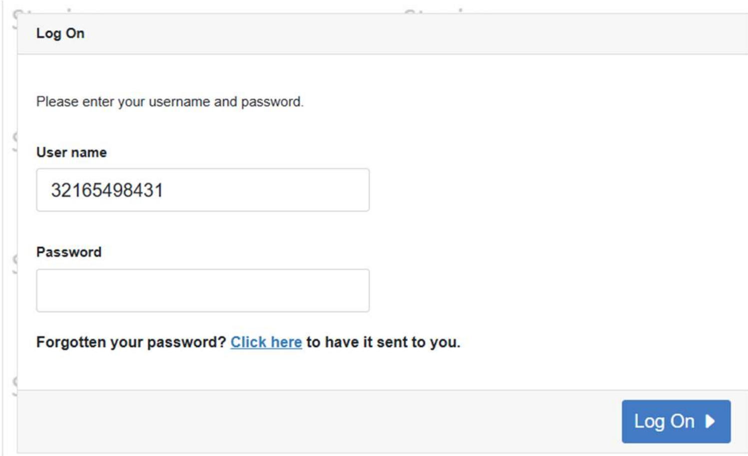


Figure 1: Log On Page

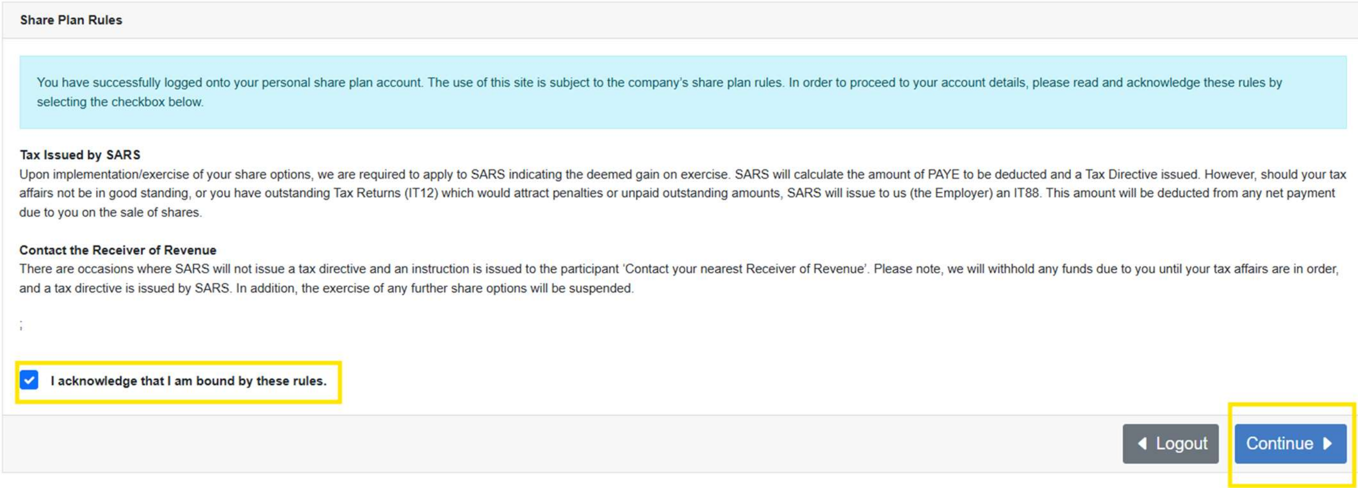


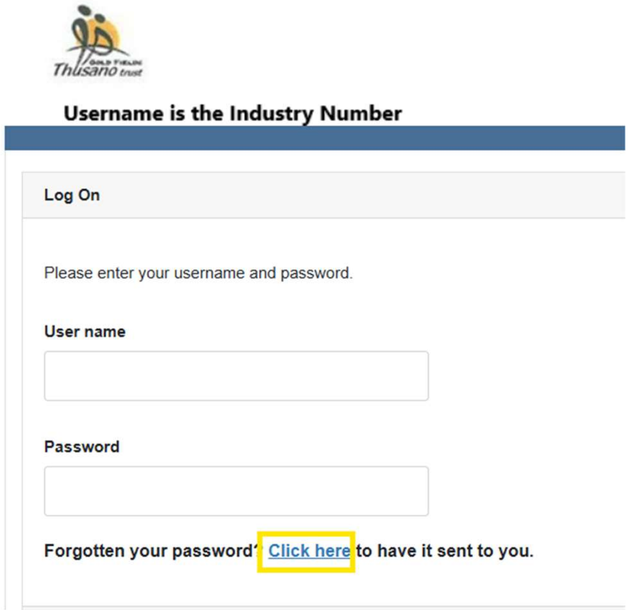
Figure 2: Share Plans Rules page – acknowledge

LOGGING ON FOR THE FIRST TIME OR FORGOTTEN PASSWORDS

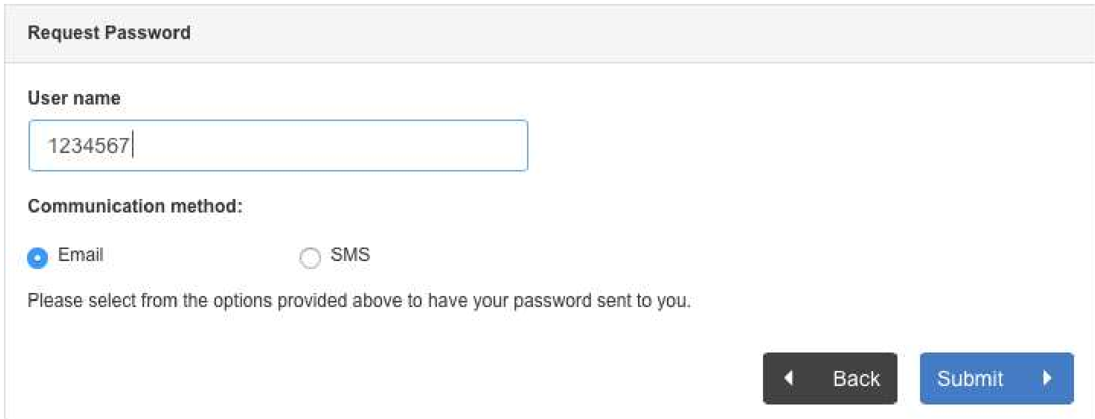
1. On the Log On page, beneath the Password field, click the link labelled **Click here**
2. On the Request Password page, enter your ID number in the **Username** field
3. Select your preferred **Communication method** and click **Submit** – leave the page open

NOTE: *Only select SMS, if you're sure your correct cell phone number is updated on the system.*

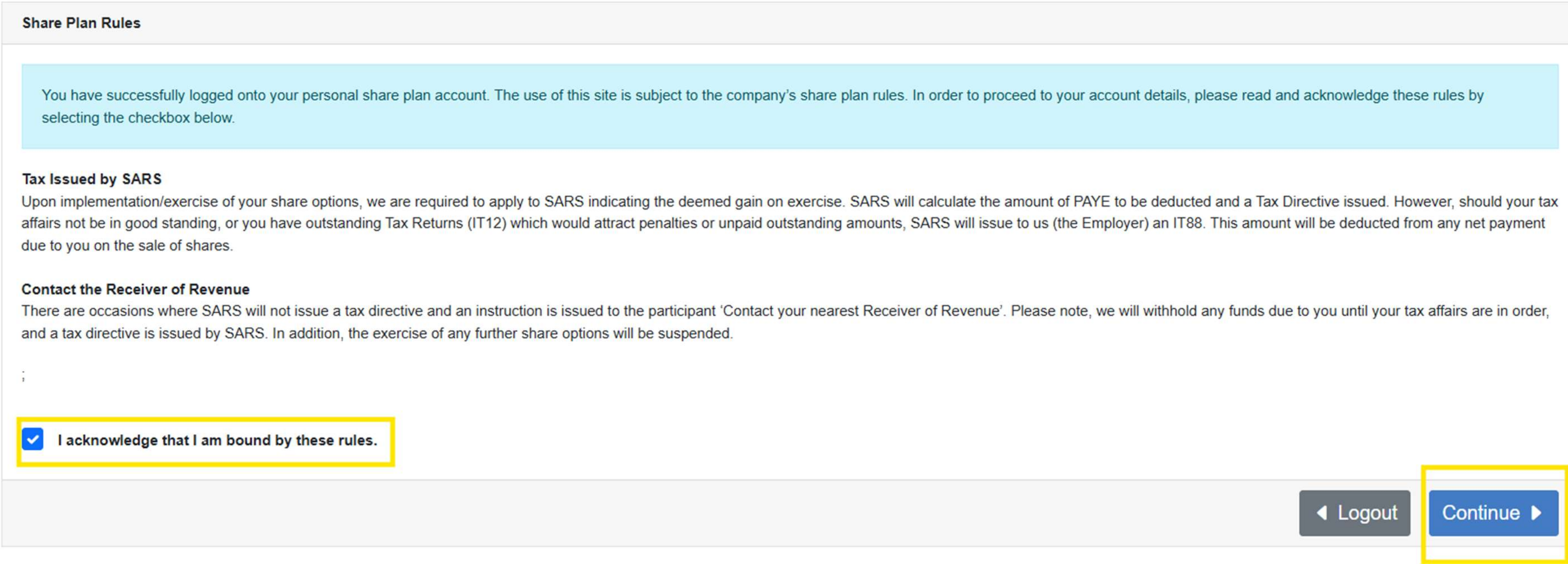
4. Once you've received your temporary password, go back to the open Request Password page and click **Back** to return to the Log On page
5. Log on by using your **Industry Number** in the **Username** field and your temporary **Password**
6. Follow the on-screen prompts to enter a new password and click **Submit**
7. Click **Continue**



NOTE: If you do not receive your new password within 15 minutes, please contact the Client Support Centre on 0861 255 525. Remember that your temporary password is only valid for 15 minutes from the time you receive it.

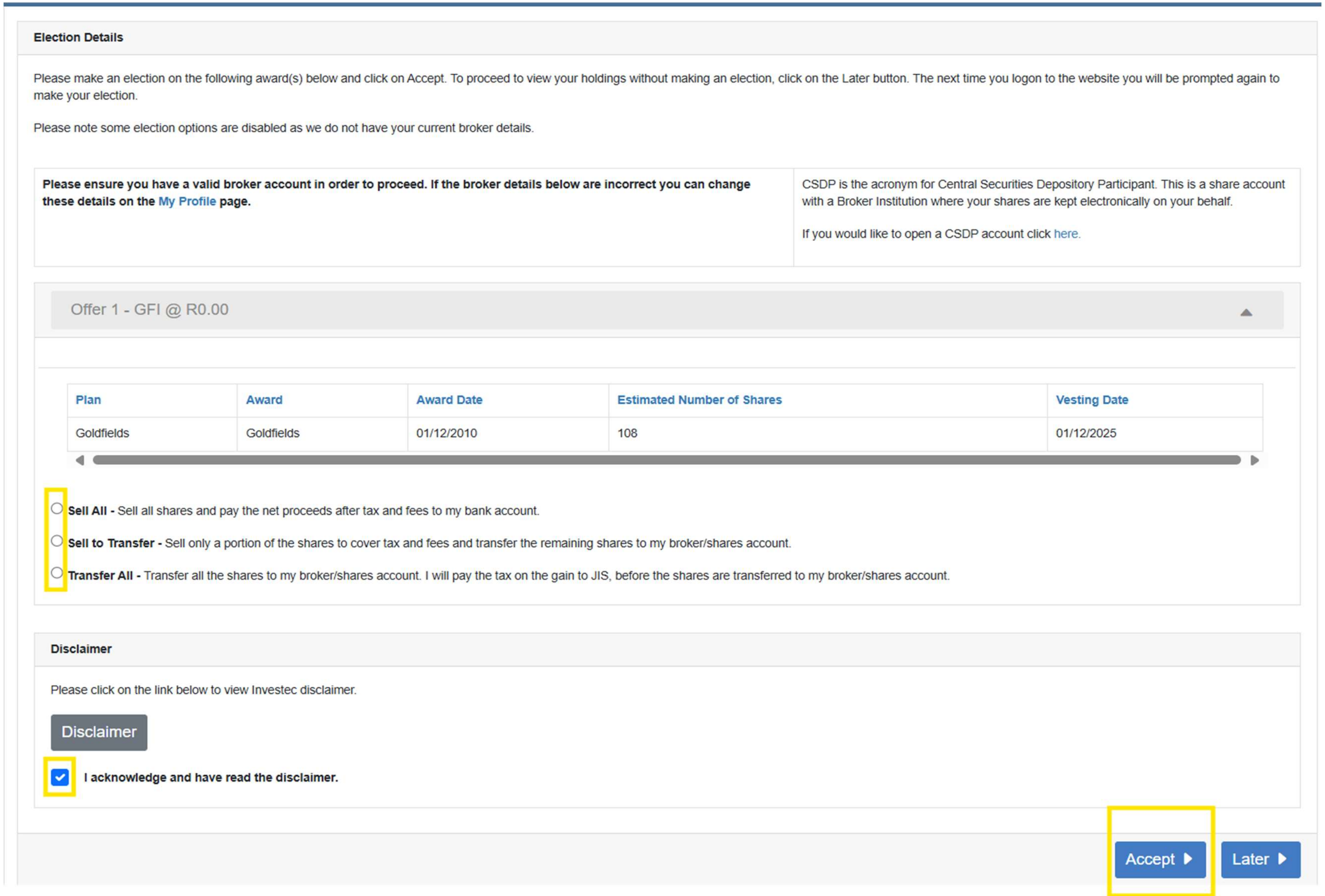


8. On the Share Plan Rules page, select the**I acknowledge that I am bound by theserules** tick box and click **Continue.**



MAKING YOUR ELECTIONS

On the Elections page below, you will select your preferred choice from the 3 options below for each of the 6 Offers that will appear, then click **Accept**.



Election Details

Please make an election on the following award(s) below and click on Accept. To proceed to view your holdings without making an election, click on the Later button. The next time you logon to the website you will be prompted again to make your election.

Please note some election options are disabled as we do not have your current broker details.

Please ensure you have a valid broker account in order to proceed. If the broker details below are incorrect you can change these details on the My Profile page.

CSDP is the acronym for Central Securities Depository Participant. This is a share account with a Broker Institution where your shares are kept electronically on your behalf.

If you would like to open a CSDP account click here.

Offer 1 - GFI @ R0.00

Plan	Award	Award Date	Estimated Number of Shares	Vesting Date
Goldfields	Goldfields	01/12/2010	108	01/12/2025

Sell All - Sell all shares and pay the net proceeds after tax and fees to my bank account.

Sell to Transfer - Sell only a portion of the shares to cover tax and fees and transfer the remaining shares to my broker/shares account.

Transfer All - Transfer all the shares to my broker/shares account. I will pay the tax on the gain to JIS, before the shares are transferred to my broker/shares account.

Disclaimer

Please click on the link below to view Investec disclaimer.

Disclaimer

I acknowledge and have read the disclaimer.

Accept

Later

If you want to view your shares first and make your selection later, click on the "**Later**" button.

HOME PAGE

After logging in successfully, the home page will be shown. The holdings can be viewed by clicking on the drop-down arrows on the right or by Generating the statement on "View Portfolio"